



PRESS RELEASE

Hancock County Veterans Service Office
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March 23, 2020 (Findlay, Ohio) COVID-19 OFFICE OPERATIONS UPDATE:

In order to serve our clients AND to be responsible to all members of our community, OUR OFFICE IS CLOSED TO CLIENTS. We do still have minimum staffing in the office answering phones and triaging emergencies. All office team members who are working from home are checking their voicemail at the top of the hour every hour during their regular hours of operation. Here are the team members hours - Nichole Coleman, M-F, 9:30-5:30, Kyle Frias, M-F, 8:30-4:30, Annette Peterman, Tue-Fri, 8:30-4:30, Jack Oakman, Mon-Thur, 8:30-4:30, Zach Migura, M-F, 8:30-4:30, Frank Cline, Tue-Fri (with some exceptions due to medical appointments) 8:30-4:30, Nicole Praet, M-F, 9-3. Transportation will still be provided for medically necessary appointments at VA facilities. Per the VA, all patients need to call the VA facility the day before the appointment to make sure they are still supposed to come in for their appointment as scheduled. Please call the TRANSPORTATION LINE at 419-424-7408 with any questions regarding transportation for medical appointments. Remember, you will receive the voicemail and Jack will return your call within one hour during regular scheduled hours. MAIN OFFICE NUMBER - 419-424-7036. We continue to work hard to ensure our veterans and their families needs are met and that we adhere to COVID-19 precautions.

The mission of the Hancock County Veterans Service Office is to compassionately empower and improve the lives of veterans and their families by serving those who served.